



February 2023

RE: 50kw HV Inverter parallel

Sunsynk installer,

This letter serves to confirm that the 50kw HV Sunsynk inverter CANNOT be paralleled at this stage.

It has been communicated on various forums and with all the Sunsynk distribution partners, who have in turn communicated this to their respective clients.

The functionality is undergoing testing and verification and should be available as a Firmware update by the end of February. The factory is pushing to have this release done sooner but will not release the FW until it has been exhaustively tested and proven.

It needs to be understood that any systems that are connected in parallel prior to this time run the risk of being damaged, in the event of this happening any repairs or support required may fall outside of the warranty conditions.

Any request for update done on any support platform is entirely at your own risk until such times as it has officially been communicated that the systems can be used in parallel.

We recognise the demand and the need for this functionality to be in place and are working to achieving this as quickly as is feasible, your patience and understanding in this is appreciated.

Please feel free to contact me directly with regards to the above.

Kind regards,



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